

CLEANING AND MAINTENANCE

Taking care of your custom earmolds will extend the life of your product, and ensure proper function. Do NOT submerge electronic or filtered earplugs into water. Simply wipe clean with a damp cloth or sterile wipe.

The sound bores/vents should be visually inspected after each use for wax or debris. All music products include a wax pick cleaning tool; alternatively, use a clean dry toothbrush for filtered earplugs and Comm products. Hold the earpiece with the sound bore/vent facing down and use the wire loop or brush to carefully remove any debris.

Protect your product by storing it in the pouch/case provided, while ensuring wires and cords are safely tucked into package before zipping, or sealing shut.



SHOOTING EARPLUGS



SLEEPER EARPLUGS



EARBUD SLEEVES

90-Day Earmold Fit Guarantee:

Please allow a 2-week break-in period for ears to adjust to new earmolds prior to having any modifications/remakes due to discomfort. We highly recommend using the ear lubricant provided during the break-in period; this assists with proper and easier insertion, and helps to prevent any discomfort while the ears are adjusting to a new fit. We will modify or remake an earmold within 90 days if it does not fit correctly, is uncomfortable, if we made a manufacturing error, or if filters need to be switched to a lesser or higher sound reduction. The following are not covered under the 90-Day Fit Guarantee: Style changes (product, size, cord, material, colour changes), lost earmolds, when incorrect information was provided on the order form, orders made from EMI's/Casts/Scans over 5 years old, orders made from rejected EMI's, or fit issues after 90 days.

3-Year Earmold Manufacturer Warranty:

We will repair or remake an earmold within 3 years if it breaks, cracks, or splits, due to a manufacturing defect, or material failure. The following are not covered under the 3-Year Earmold Material Warranty: Style changes (product, size, cord, material, colour changes), lost earmolds, fit issues, anchors, filters, drivers, cables, damage resulting from unauthorized repair or modification, misuse, abuse, accident, negligence, or improper operation or maintenance.

2-Year Electronics & Radio Accessory Warranty:

We will repair/replace electronics including drivers or radio accessories within 2 years due to solder defects, component failure, or connector receptacle defect (AFM's). The following are not covered under the 2-Year Electronics Warranty: Custom earmolds, Earphone and Monitor cables, damage from water, moisture, or wax.

*The original product must be sent back in order to be warranted, along with a warranty form. New impressions are required for all remakes, but are not required for modifications. HearSmart Solutions Inc. reserves the right to determine the appropriate adjustment, modification or remake for any warranty item. Warranties do not cover damage resulting from unauthorized repair or modification, misuse, abuse, accident, negligence, or improper



INSTRUCTION CARD



WWW.HEARSMART.COM

Toll-Free: 1.877.906.2022 #120 - 19140 28 Avenue
info@hearsmartsolutions.com Surrey, BC V3Z 6M3, Canada



EXPERIENCE CUSTOM COMFORT

Welcome to the world of custom earmold products! We value your business and appreciate your order.

We want the very best custom fit for you. That is why we offer a 90-Day Fit Guarantee to ensure your product is fitting and functioning correctly. Please allow a 2-week break-in period to get used to wearing your new custom product.

Please ensure you read all instructions and safety warnings before using your new custom product.

Need to re-order? Whether you need to replace a lost product, or just want a second set, we keep your impression cast on file for 5 years!



CUSTOM EARPHONES



MUSICIANS EARPLUGS



IN-EAR MONITORS

HOW TO WEAR YOUR CUSTOM PRODUCT

STEP 1

The small **Red** marker indicates the right side. There may be a **Blue** marker for the left. Apply a light coating of the ear lubricant directly to the earmold.

DO NOT plug the canal vents with lubricant.

STEP 2



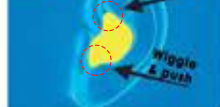
Place the canal of earmold into ear with the top of the earmold facing forward.

STEP 3



Rotate earmold back while simultaneously pushing it into the ear.

STEP 4



Tuck top of earmold under helix pocket, and gently wiggle canal to seal.

STEP 5



To Remove: Gently pop out top portion of earmold from pocket of ear.

STEP 6



Rotate the earmold forward towards the nose. DO NOT Pull on Wires or cords!

WARNINGS

Our Earphones and In-Ear Monitors have an extremely high volume limit. It is important to always plug the product into your device and turn the music down BEFORE inserting the earmolds into your ears. Once inserted, the volume can be gradually increased to a comfortable level.

Listening to your monitors/earphones at excessively high volumes can permanently damage your hearing, so please listen responsibly.

The following table illustrates permissible noise exposure limits relative to the amount of exposure time. Exceeding exposure time or sound levels can negatively impact your hearing.

As per WorkSafe BC's OHS guideline Part 7.2. For further information please refer to Part 7 of WorkSafe BC's OHS Guidelines.

Permissible Duration (Per Day)	Exposure Level (dBA)
8 Hours	85
4 Hours	88
2 Hours	91
1 Hour	94
30 Minutes	97